



Annual Report

2016–17



A Year at a Glance

736,600

Victorians are carers

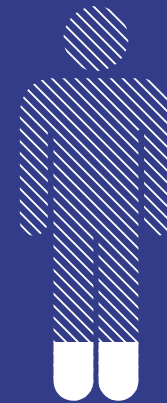


OR **12.5%**
of the State



33%

of Australia's primary carers have been caring for more than a decade



12%

of Australians in the workforce are carers

Carers Victoria is recognised and funded as the leading body for carers and caring families in Victoria. We work collaboratively with Carers Australia and the other State and Territory-based Carer Associations to represent, advocate, and provide services on behalf of carers throughout Australia.

President's Report for 2016–17

The 2016-17 reporting period has been one of substantial internal change for Carers Victoria. Following six and a half years of exceptional service we said farewell to our CEO Caroline Mulcahy. Caroline has left the organisation with a sound reputation, well-placed to embrace the next phase of delivering excellence in carer supports and services.

We had a change of Board President in February. Due to relocating interstate David Bartlett stood down as President and fellow Director Sue Peden was elected to the role. David continued as a Director until May when he stepped off the Board. David was a passionate driver for the sector consolidation necessitated by the substantial changes in our industry and had also been influential in developing the current membership of the Board. We thank David for his dedicated service during his time on the Carers Victoria Board.

Carers Victoria has almost completed implementation of the 2015-2018 Strategic Plan. With the external environment dominated by sweeping change, the focus of the Strategic Plan has been to deliver essential carer supports and services which respond to significant reforms in aged care, disability and mental health. Any change, action or process must deliver improved outcomes for carers.

Whilst we have maintained the majority of our Commonwealth and State funding until 2019, we remain in no doubt that the national reform agenda, including the implementation of the National Disability Insurance Scheme (NDIS), My Aged Care, the National Carer Gateway and the forthcoming model for Integrated Support Services will impact both Carers Victoria and the National Network of Carer Associations. Achieving financial sustainability, diversifying income sources and managing expenses remain at the forefront of our strategy to remain Victoria's peak agency for unpaid family and friend carers.

Carers Victoria's net operating result for the 16/17 financial year was a surplus of \$413,078. Total revenue increased for the year to \$12.2 million. Government grants were retained and a slight gain in brokerage funding and other non-grant income was received.

In preparation for future changes in Government revenue, the organisation has implemented some cost-saving

initiatives in readiness for a reduced funding base. These focused on our internal processes and have not impacted carer services over the past 12 months. Carers Victoria continues to monitor possible changes to the funding landscape as both the Federal and State Governments review distributions to the community sector. It is anticipated government funding will be shifted from Carers Victoria and given directly to care givers and their care recipients. As a result, Carers Victoria will need to respond to carer needs in new ways and with new, innovative products and services.

Over the past 12 months the Carers Victoria Board and the Carers Tasmania Board have been exploring a possible merger between the two associations. In September, the directors of Carers Victoria's Board adjourned a Special General Meeting when they became aware of a potential reputational risk relating to the proposed merger. At the time of printing this Annual Report, the directors were still undertaking due diligence prior to making a recommendation to members.

In October 2016 the Andrews Government announced it would partner with Carers Victoria to develop a Victorian Carer Statement. 1308 carers responded to a carer survey and 472 carers, service providers and representatives from peak carer organisations attended 34 face-to-face consultations in 22 locations across Victoria. A report of the findings from the consultations and the survey was presented to the Parliamentary Secretary for Carers, Volunteers and Health, Gabrielle Williams in August 2017. Carers Victoria thanks the Victorian Government for the privilege of working on what is a once in a 20 year opportunity to hear from carers in their own right about how the Government can work better to support their needs.

Other key achievements in the last 12 months include:

- Launch of a Research Agenda 2017-2020 'Valuing Unpaid Care' with the themes of the social contribution of care; quality of life for carers; and supporting carer capabilities.
- Carers Victoria membership surpassed the 7000 mark, up seven per cent on the 2016 numbers
- 596 carers attended "Mingle" events across six metropolitan and regional locations
- Completion of phase one of the Mildura Carer Blueprint pilot project to develop a five-year framework to sustain carers in their caring roles. If successful, we will explore the viability of adapting the Blueprint in other Victorian regional centres
- Development of 11 policy submissions to Government
- Extension of the Disability Support Organisation project for another 12 months to prepare carers for the NDIS
- Launch of new assisted decision-making resources for people with a disability in collaboration with SCOPE
- Business leaders innovation think tank forum held to identify potential future revenue streams to underpin organisational sustainability
- 3174 hours of counselling were delivered to carers across the state
- 30 carers were supported through a three-day counselling sanctuary held multiple times throughout the 12 months
- 150 peer support sessions, including an online peer support group for the introduction of the NDIS supporting 423 carers across Victoria
- 394 carer education sessions, 51 service provider education sessions and attendance at 50 expos
- 144 Young Carer Scholarships awarded
- 145 National Carers Week Activity Grants awarded to Carer Support Groups across the State to run National Carer Week events and activities
- Launch of the Carer Cottage in Officer to provide much needed respite for carers
- Carer Advisory Group member Michael Casha awarded Young Volunteer of the Year Award as part of the Health Minister's Volunteer Awards
- Successful application for Commonwealth Home Support Packages funds
- Successful application for North Western Melbourne Primary Health Network grants process and the delivery of carer information webinars
- Renegotiated the contract for Carers Victoria to be the auspicing body for the HealthWest Partnership, the Primary Care Partnership for the Western Region of Melbourne.



Annie Hayward, General Manager
Policy, Strategy & Public Affairs Carers
Victoria with Maree Grover, Chair,
Carer Advisory Group

The Board has continued to focus strongly on meeting its fiduciary duties and undertaking the best contemporary governance processes and practices. We have continued to identify skills necessary for a skills-based Board and to develop and recruit to those skill sets. During the year we conducted a review of the Board's performance and put in place development plans to respond to its findings. Board reporting and decision-making have been subject to continuous improvement and streamlining.

The achievements of the past year have been many and varied and we acknowledge the professionalism, dedication and expertise of our hardworking 102-strong staff. We also thank our skilful and dedicated volunteer Board members for bringing their expertise and energy to the organisation and finally we thank our supporters and funders, in particular the Victorian Government Department of Health and Human Services and the Australian Government Department of Social Services.



A handwritten signature in black ink, appearing to read 'Sue Peden'.

Sue Peden
President
Carers Victoria

Farewell and thank you Caroline Mulcahy, former CEO

The Carers Victoria Board and staff sincerely thank Caroline Mulcahy for her dedication as CEO of Carers Victoria for six-and-a-half-years. In June 2017, Caroline moved on to a position with the Heart Foundation.

Caroline always demonstrated commitment to carers and caring families and advocated widely for carers to both the Victorian and Australian governments. She developed a leadership role within the sector to raise awareness and build services and supports relevant to carers and also led Carers Victoria through a transformation internally, while listening carefully to the needs of carers and consumers.

Caroline left the organisation in a sound position. Carers Victoria is respected as the peak organisation for all carers in Victoria and are currently developing a Victorian Carer Strategy in partnership with the Victorian government.

We thank Caroline for her passion and dedication to supporting carers across Victoria (and beyond) and wish her all the best for the future.

Carer & Community Services



Carer & Community Services

Carers Victoria is practical and emotional support offered through the Carer and Community Support Services this has again been seen as important to all carers who interact with it. In fact, during the 2016/2017 financial year we saw significant increase in demand for services. During this period there were 50,544 interactions either directly with Victorian carers or on their behalf. We also saw an increase of carer registrations with our services, with 3,666 new carers who had not previously had contact with Carers Victoria.

Carer Advisory Line

The issues carers call our Carer Advisory Line about are varied and increasingly complex, with many carers managing multiple caring roles and dealing with confusing service systems. They are concerned about the impact of service reforms on themselves as carers, as well as the person or people they are caring for. The 1800 number received over 22,000 calls, the equivalent of an average 90 calls per business day. Our tertiary qualified professional Carer Advisors spend as much time as needed to answer carers' queries, provide emotional support, and source and refer to services which will assist the carer in their caring role.

Counselling

The Carers Victoria Counselling Service delivered 4,322 counselling sessions across the State with 3,224 of these sessions occurring face-to-face, 1,068 by phone and 16 via video chat. We have held three Carer Counselling Sanctuaries across the year with excellent results and positive feedback from carers including:

"I really felt everything I learnt here was very helpful. I now know how to look after myself as well as a different way of looking after my loved one. I let go of a lot of guilt".

Education services

Carers Victoria Education Services team has had a busy year with a significant number of requests for carer and service provider workshops and education programs. Our educators delivered 611 workshops and information sessions across the State, attended by over 11,000 carers and service providers. With the roll out of the NDIS progressing, our NDIS Information sessions and four part 'Disability Carers, Families and the System' program have been in high demand, followed closely by Aged Care and Dementia programs. Feedback from carers and service providers demonstrates the effectiveness and impact of these workshops, along with the high level of satisfaction and value carers reported from attending these sessions.

Western Respite Services

Carers Victoria's Western Services offer support to carers of: aged people, people with a disability, people with mental health issues, young carers and carers over 65. The Commonwealth and State funded carer support services continue to deliver direct support and respite to carers in the Western Metropolitan region of Melbourne. These programs work with carers to identify their needs and find the best ways to support them through short term or episodic purchase of respite support, referral to other services, linking to carer support groups or social events, and in many other ways.

This year saw the production of our 'Sweet Treats for Carers' calendar. This calendar, which included family recipes from carers who use the services, enabled Carers Victoria to better inform carers of the different activities hosted across the organisation. Through this calendar we saw an increase in carer participation in Education Services, social groups and information sessions.



Operational Support

Our Operational Support team expanded during the 2016/17 to take on more of the administrative duties being undertaken by Carer Support Workers and Advisors. This team continues to be pivotal in providing administrative support for the organisation. This team also sources and distributes information to carers to assist them in their caring role.

Products & Projects Team

2016/17 saw the development of a new fee-for-service suite of products, 'Workplace Training and Solutions'. These products are designed to assist employers evaluate their workplace policies, procedures, culture and understanding relating to employees who have a caring role. One in 8 people in the workplace has a caring role and we know many carers have to give up or reduce paid work in order to maintain their caring role.

The Products & Project team hosted a Business Leaders Forum in May. Executives from companies such as Telstra, KPMG and at the National Australia Bank met with Carers Victoria Board members and senior staff to evaluate current and future potential income generating services and products. We gained a great deal of insight and valuable advice from the group which will in turn inform future developments.

NDIS Transition Support

Carers Victoria received additional funding in 2016/17 to provide education and information to assist with the development of peer support models to help carers support the person they care for to transition smoothly to the NDIS. Our group programs have been extremely well attended with some groups having up to 30 members. Our 'NDIS Carers Online' group has 419 members, with over 150 actively engaging in our live and recorded webinar series.

Community Engagement



Young Carer Scholarship recipient, Kylee Jongkryg, collecting her certificate from Bank Australia representatives.

Membership

Carers Victoria's current membership is 7136, an increase of 4.9 percent with 756 new members since last year. This growth is once again attributed to various events, marketing and promotional activities and campaigns.

Communications and social media

Carers Victoria maintained regular communication with a variety of carers and stakeholders via the 'Carers News' magazine, our website, social media platforms and through regular electronic direct mail (eDMs) to members, Carers Support Groups and State-wide contracted counsellors.

All social media platforms have seen a steady increase.

Online Carer Services

During the reporting period Carers Victoria officially launched Everythingcarers.org.au, an online portal for carers in Victoria. Throughout the year, we have further developed this interactive platform, with new community information and functionality that enables the site to display news and information that is relevant to the user based on their individual location. Everything Carers hosts a wealth of information to support carers transitioning to the NDIS and Aged Care Services, as well as a comprehensive searchable listing of Carer Support Groups and Carer Services across Victoria.

Victorian Carer Statement Survey and Consultations

Carers Victoria and the Andrews Government have been working in partnership since October 2016 to research and develop the Victorian Carer Statement, an important project which will outline how the Government can best support and recognise carers into the future. This research will also help to develop Carers Victoria's upcoming three-year Strategic Plan.

Carers Victoria campaigned tirelessly for this significant and far-reaching project. With the service sector currently undergoing reform to better respond to 'consumer' needs, the research findings from the Victorian Carer Statement consultation and survey are critical.

From March through to July, face-to-face consultations and special interest focus groups were held across

the State. Each consultation provided an opportunity for carers and service providers to discuss their concerns and have their say about broad policy design and development based on their lived experience of caring.

Young Carer Scholarships and Young Carers Scholarships Award Ceremony

144 Young Carer Scholarships valued at \$80,500 were awarded to young carers with a range of caring commitments. These Scholarships provide young carers with an opportunity to participate in school or community-based activities which enhance skills and educational abilities or help them participate more fully in their community.

Carers Victoria proudly hosted our inaugural Young Carers Scholarships Program Awards Ceremony in July at Phoenix Youth Hub in Footscray. The event was very well attended with over 60 people attending, including 19 young carers and their families.

Mingle events

Six Mingle events were held in Caroline Springs, Geelong, Warrnambool, Bendigo, Frankston and Sale, with 596 carers attending these events. The Mingle events continued to be extremely popular and were once again a highlight of Carers Victoria's events program.

A 'connections' themed program was designed for the 2016 Mingle program to focus on the importance of social connections and the impact of the health and wellbeing for carers.

After attending a Mingle event attendees reported feeling less socially isolated and more connected and valued.



Carers enjoying a cooking lesson for National Carers Week 2016



Ms Mary Anne Thomas (Member for Macedon), Cabinet Secretary with a carer at the Caroline Springs Mingle, October 2016.





“I have seen lots of counsellors over the years, most of them highly qualified. I can honestly say that this counsellor’s practical assistance is the best I have had and is helping me to make positive changes in my life.”

Carer Feedback for the Carers Victoria Counselling Service

Policy and Research

The Carers Victoria policy and research team had a productive year preparing 18 submissions, including contributing to national submissions and a number of joint submissions with Carers NSW, particularly around disability and NDIS issues.

The team continues to actively participate in the National Network of Carers Association Policy working groups. The team also continued to actively participate in a wide range of Victorian and Australian advisory and reference groups. Through our advocacy as part of the Victorian Government Elder Abuse Prevention and Response Advisory Group, Carers Victoria received funding to develop resources and strategies for elder abuse prevention within care relationships.

The team prepared four priorities to contribute to the VCOSS pre budget submission:

- Monitoring and addressing NDIS transition issues
- Maintenance of current State-funded carer supports
- A whole of Victorian Government carer strategy
- Carer friendly workplaces.

This year Carers Victoria signed up to the Make Renting Fair campaign and became a coalition partner with Housing for the Aged Action Group (HAAG) calling for an older person's housing strategy.

The team prepared several abstracts and has received confirmation of the following presentations at the 7th International Carers Conference to be held in October 2017:

- Literature review: Carers of older people and consumer directed care
- Experiences of carers of LGBTIQ people living with mental illness
- The challenge of Australia's NDIS for carers – obligations under the UNCRPD and comparisons with the UK and Norway
- A Caring Mildura – a partnership approach to creating a town that cares.

Our research partnership with Scope continued this year with co-presentations to the National Guardianship and Administration Council Conference in Sydney and the NDS Research to Action Forum on the development of "Decision-making support guidelines for disability workers, families and carers of people with cognitive disability".

Furthermore, the team has developed an action research project proposal for 2017/18 to work collaboratively with VALID on determining what combination and level of state interventions, formal and informal supports create the best outcomes for adults with intellectual disability and their families in a Victorian NDIS reform environment.

Through our new Diversity portfolio, Carers Victoria finalised an online research tool for the Carers of LGBTIQ People with Mental Illness research project in partnership with RMIT. This tool also became pivotal in the successful undertaking of carer consultations with LGBTI and CALD communities, which were used to inform the Victorian Carer Statement. Carers Victoria has

also responded to a request from the Department of Premier and Cabinet to submit a budget request to better meet the needs of LGBTI carers.

In an effort to be proactive within the research community, Carers Victoria developed and finalised a new Research Agenda*. This Research Agenda (2017-2020) is based on Carers Victoria's proven experience in supporting carers in their daily lives and existing research outcomes.

The Research Agenda outlines three broad research themes with the potential to significantly advance existing knowledge, inform the work of Carers Victoria, and ultimately make carers' lives better:

The social contribution of care

This theme recognises interdependence in relationships between carers and people receiving care and includes research measuring the social capital produced through care relationships, as well as the social return on investment in supporting informal care.

Quality of life for carers

This theme includes research into effective interventions to improve carer wellbeing, in particular addressing loneliness and social isolation. This theme encompasses research into effective strategies to reach people who do not identify as carers or who have needs related to their membership of diverse population groups.

Supporting carer capabilities

This theme is focused on research into strategies to support carers having the freedom to achieve their own capabilities while caring for another person. The priority areas for this theme are: investigating the role of carers in individualised, consumer-directed care programs; assistive technology to promote independence; and innovative support for employed carers.

Through this Research Agenda we look forward to engaging with the research community.

- The official launch of our Research Agenda was postponed due to the illness of the keynote speaker. This event will take place at a later date.
- Valuing Unpaid Care.



Title of Submission	In response to
Response to the Draft Framework for Clinical Networks	Draft Victorian Framework for Clinical Networks
Carers NSW and Carers Victoria joint submission to the Department of Infrastructure and Regional Development on the 'Whole Journey' guide	'The whole journey: a guide for thinking beyond compliance to create accessible public transport journeys'
Submission to the Voluntary Assisted Dying Bill Discussion Paper	The Voluntary Assisted Dying Bill Discussion Paper
National Disability Insurance Scheme Costs – Carers Victoria submission to the Productivity Commission	The National Disability Insurance Scheme Costs Issues Paper
Carers NSW and Carers Victoria joint submission to the Senate Standing Committee on the delivery of outcomes under the National Disability Insurance Strategy 2010–2020 to build inclusive and accessible communities	The delivery of outcomes under the National Disability Strategy 2010–2020 to build inclusive and accessible communities.
Submission to Elder Abuse Discussion Paper	Elder Abuse Discussion Paper
Submission to complaints mechanism administered under the Health Practitioner Regulation National Law submission	Complaints mechanism administered under the Health Practitioner Regulation National Law (National Law)
Fairer Safer Housing: Options Discussion Paper Heading for Home: Residential Tenancies Act Review	Residential Tenancies Act (RTA) Review with regards to the 'Options Discussion Paper'.
Carers NSW and Carers Victoria joint submission to the Joint Standing Committee on the NDIS inquiry into the provision of hearing services under the NDIS	The Joint Standing Committee on the National Disability Insurance Scheme's provision of hearing services under the NDIS
Carers Victoria submission: Fifth National Mental Health Plan Consultation	The consultation draft of 'The Fifth National Mental Health Plan' (the Plan) developed by the Australian Health Ministers' Advisory Council (AHMAC) Mental Health Drug and Alcohol Principal Committee (MHDAPC)
Carers Australia's Submission to the Department of Social Services (DSS) on Delivering an Integrated Carer Support Service	Department of Social Services (DSS) on Delivering an Integrated Carer Support Service
Carers Australia's Submission to the Aged Care Legislated Review	Department of Health's Aged Care Legislated Review
Carers Victoria to between Submission Victoria's Draft 30-Year Infrastructure Strategy – Infrastructure Victoria	Victoria's Draft 30-Year Infrastructure Strategy
Carers Victoria Response to KPMG and DHHS 'Victoria's Clinical Mental Health System Plan' Discussion Paper: Design Services and Infrastructure Plan for Victoria's Clinical Mental Health System	'Victoria's Clinical Mental Health System Plan' Discussion Paper
Carers Australia's Submission to the Review of Pharmacy Remuneration and Regulation	The Department of Health's Review of Pharmacy Remuneration and Regulation
Carers Australia's Submission to the Australian Law Reform Commission: Elder Abuse and Commonwealth Laws	Australian Law Reform Commission's review on 'Elder Abuse and Commonwealth Laws'
Carers Victoria's Feedback to the Review of the Residential Tenancies Act 'Regulation of Property Conditions in the Rental Market Issues Paper'	Victorian government's Fairer Safer Housing Initiative. Review of the Residential Tenancies Act 'Regulation of Property Conditions in the Rental Market Issues Paper'
Carers Victoria submission: Victorian State Disability Plan 2017–2020	Victorian Government Discussion Paper and Companion Document for the Victorian State Disability Plan 2017–2020

Financial Report

Carers Victoria continues to monitor possible changes to the funding landscape as both the Federal and State Governments review distributions to the community sector. It is anticipated government funding will be shifted from Carers Victoria and given directly to care givers and their care recipients. As a result, Carers Victoria will need to respond to carer needs in new ways and with new, innovative products and services.

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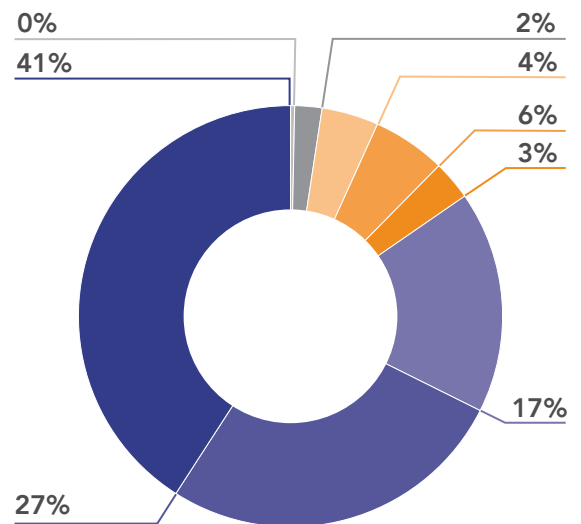
In preparation for future changes in Government revenue, Carers Victoria has implemented some cost saving initiatives over the past 12 months in readiness for a reduced funding base. Carers Victoria has also put initiatives in place to reduce costs further in the next financial year.

In the next 12 months Carers Victoria will tender for new services as they become available, such as the Integrated Carer Supports. Carers Victoria is establishing strategies such as connecting with business partners to look at different ways of raising revenue.

The Carers Victoria financial report is available upon request. Please email finance@carersvictoria.org.au

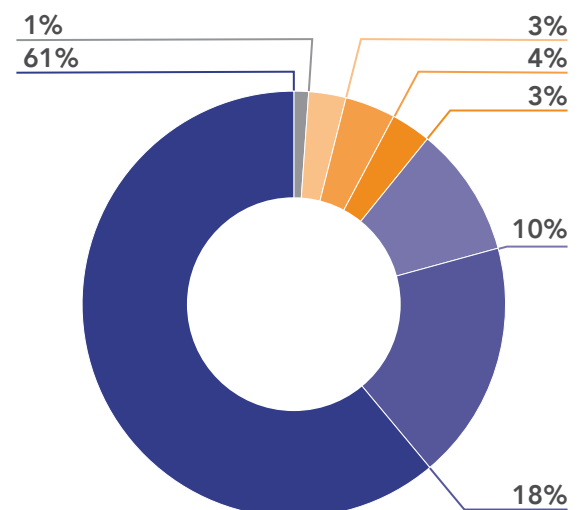
Income

Donations	38,567
Sponsorships	254,151
Grants for Special Projects	531,692
Other Income	687,433
State Brokerage Income	368,862
Federal Brokerage Income	2,090,227
State Government Grants	3,273,765
Federal Government Grants	5,015,858



Expenses

Vehicle and Travel Expenses	133,005
Consultants Fees	337,098
Rent and Rates	456,126
State Brokerage Expense	360,963
Other Expenditure	1,172,999
Federal Brokerage Expense	2,148,582
Salaries, Wages and Oncosts	7,238,704



Committees, Groups and Acknowledgments

Carers Victoria is committed to being a strong voice on behalf of carers within the community. As such we are active members of the following groups and committees.

Committee/Group

Regional Assessment Service (RAS) Advisory board for the project, 'Establishing equitable support models for individuals with mental and intellectual impairment/s to engage in consumer transactions'	VCOSS / RMIT Future Social Service Institute Board	Matrix Guild – LGBTIQ Youth Service Providers Network
Aged Care Quality Agency Liaison Group (Vic)	State Trustees Australia Foundation (STAF) Ageing, Disability and Mental Health Collaborative Panel	National LGBTI Carer Services Network
CHSP Carer Program Victorian state wide Network	Supporting Cross-Sector Learning and Development Steering Committee	National LGBTI Health Alliance – LGBTI Ageing & Aged Care Advisory Committee
Committee of Management of the Chronic Illness Alliance (CIA)	VCOSS Board	Rainbow Network – LGBTIQ Youth Service Providers Network
Commonwealth / Victorian Governments Community Care Advisory Group	VCOSS Peak & Statewide Networks Forum	Val's Café – Aged Care Service Providers Network
Deakin University/Cancer Council PROTECT research project advisory group	Dealing with it myself research advisory group (Multicultural Centre for Women's Health)	Maribrnyong Network Meeting
DHHS Victoria's End of Life and Palliative Care Framework Implementation Advisory Group	DHHS Mental Health Carer Partnership Dialogue	Wyndham Network Meeting
ECCV aged care and policy sub committee	ECCV Health Policy Subcommittee meetings	AAV Education and Advisory Committee
NARI IMPACCT research project advisory group	Tandem (Mental Health Carers) Network meetings	AAV Lifestyle Project Expert Advisory Committee
NARI START online research project advisory group	Tandem NDIS and Mental Health Working Group	Aged Care Teachers Network
National Aged Care Alliance (NACA) advisory groups representing Carers Australia on aged care reforms:	Chronic Illness Alliance Peer Supporters Network Meeting	Northern Dementia Alliance
• Home Care Reform Advisory Group	Aboriginal Disability Working group (Northern Region)	SMEG for Community Services and Health Skills Council
• My Aged Care Gateway	Department of Health and Human Service's Participation Advisory Committee (PAC)	National Policy Advisory Group
National Supported Decision Making Network	DSS Subject Matter Expert Working Group re Integrated Plan for Carer Support Services (SME)	National Commonwealth Ombudsman Disability Complaints Handling Forum
NDS Ageing and Disability Advisory Group	HWPCP (Hume Whittlesea Primary Care Partnership) Executive Management Group Meeting	National Road Trauma Institute (NRTI) Invite only Forums
Palliative Care in Aged Care special interest group convened by Palliative Care Victoria	National Carer Counsellor Register (NCCR) Working Group	Office of the Public Advocate Policy and Research Advisory Group
Victorian Government Elder Abuse Prevention and Response Advisory Group	National Programs Network Meeting (NPN)	TAC / WorkSafe Disability Service Reform Working Group
Victoria Police Seniors Portfolio Reference Group	State Trustees Stakeholder Reference Group	Victoria Police Disability Portfolio Reference Group
DHHS Mental Health & Carers Victoria	VCSN (Victorian Carers Services Network)	HealthWest Partnership Finance Committee
Human Services and Health Partnership Implementation Committee (HSHPIC)	National Quality Working Group	Aboriginal Service Provider Network Wyndham
National Network CEO Meetings	NILS Provider Network	Brimbank Service Provider Network
National Network President & CEO Meetings	HealthWest Community Engagement Network	Hobson's Bay Inter Agency Network
NDIS Task Force Implementation Committee	Living Positive Victoria, Senior Voices Project Reference Group	Melton Partnership (Aboriginal specific)
RMIT Partnership		Melton Service Provider Network
		Wyndham Community Agencies Network
		Eastern SRS ROAR Project Reference Group (formerly the Eastern Metro Region Pension Level Supported Residential Service Project Reference Group)
		Space4Us Young Carers Working Group

Board

Sue Peden – President
Helen Johnson – Vice President
Mark Van Zuylekom – Treasurer
Guy Carvalho
Wesa Chau
Charles Hardman
Callum Ingram
Mary Anne Noone

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